

FIG. 1

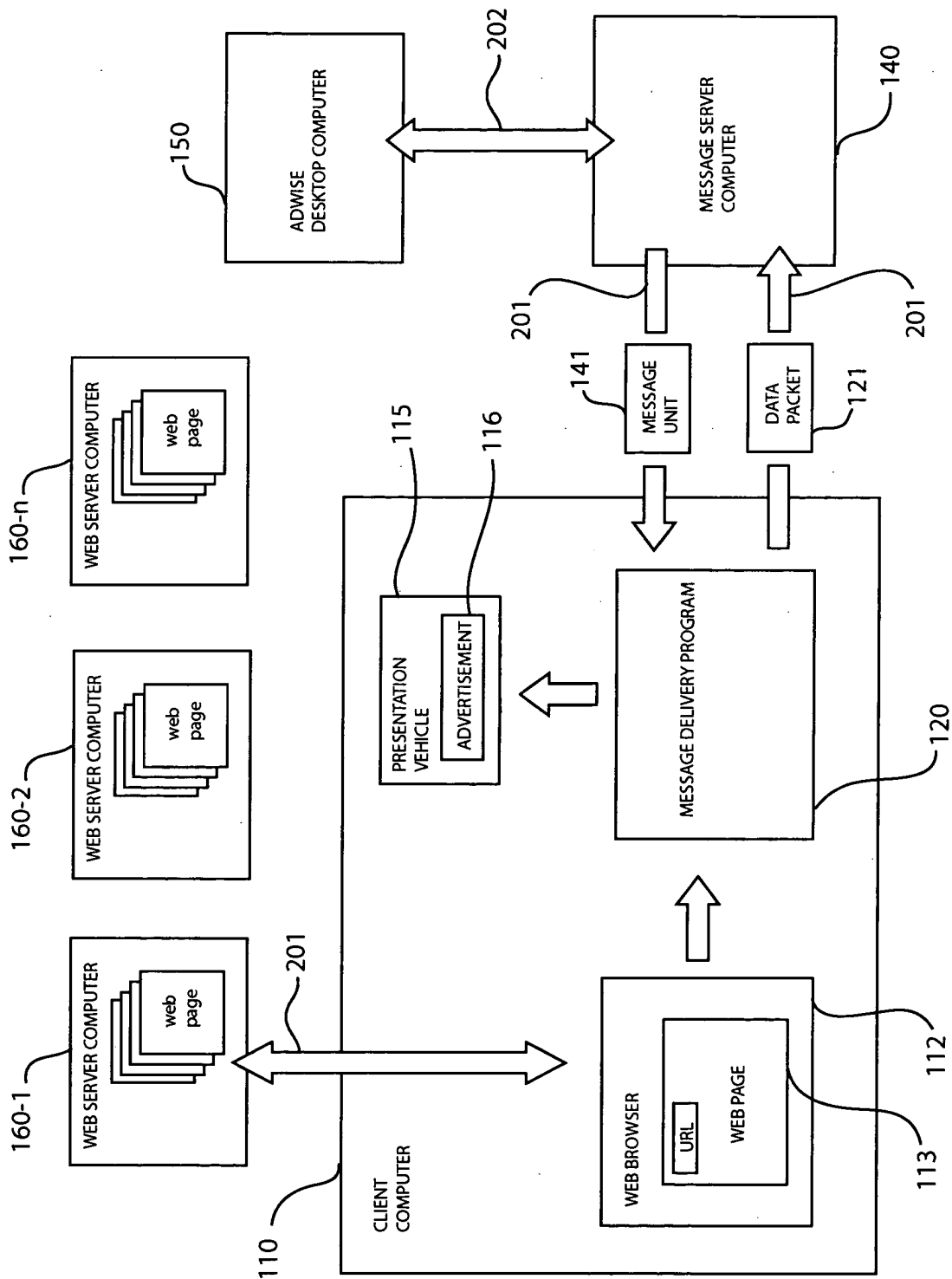


FIG. 2

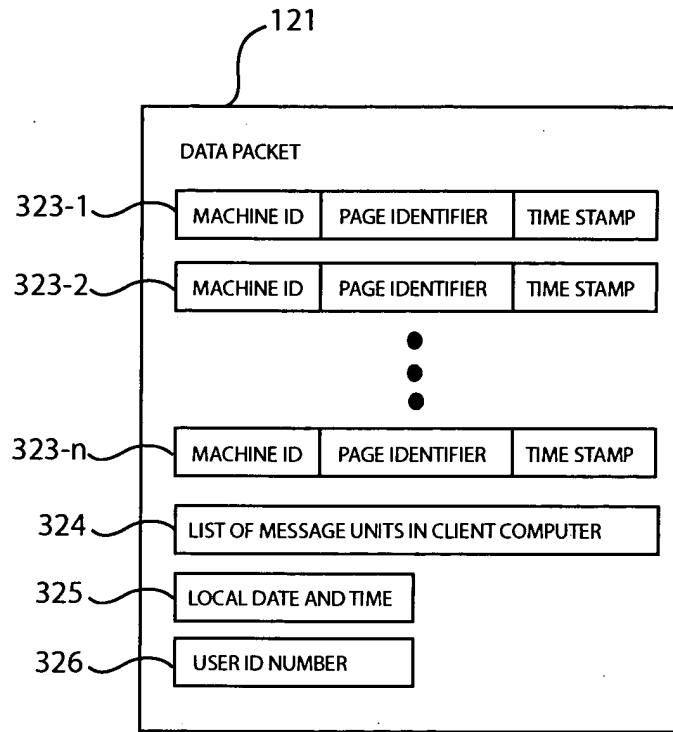


FIG. 3

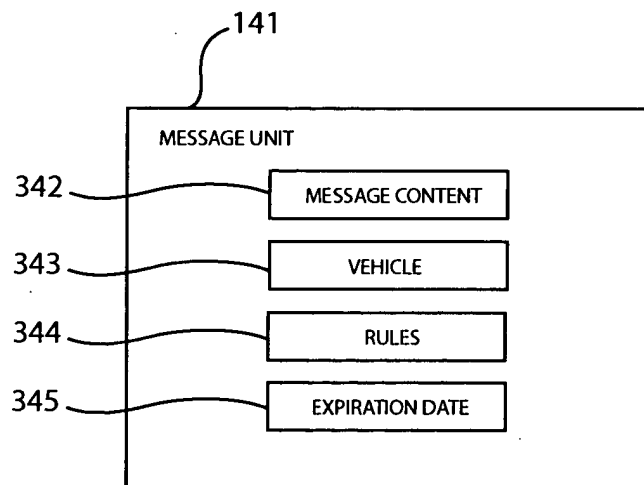


FIG. 4

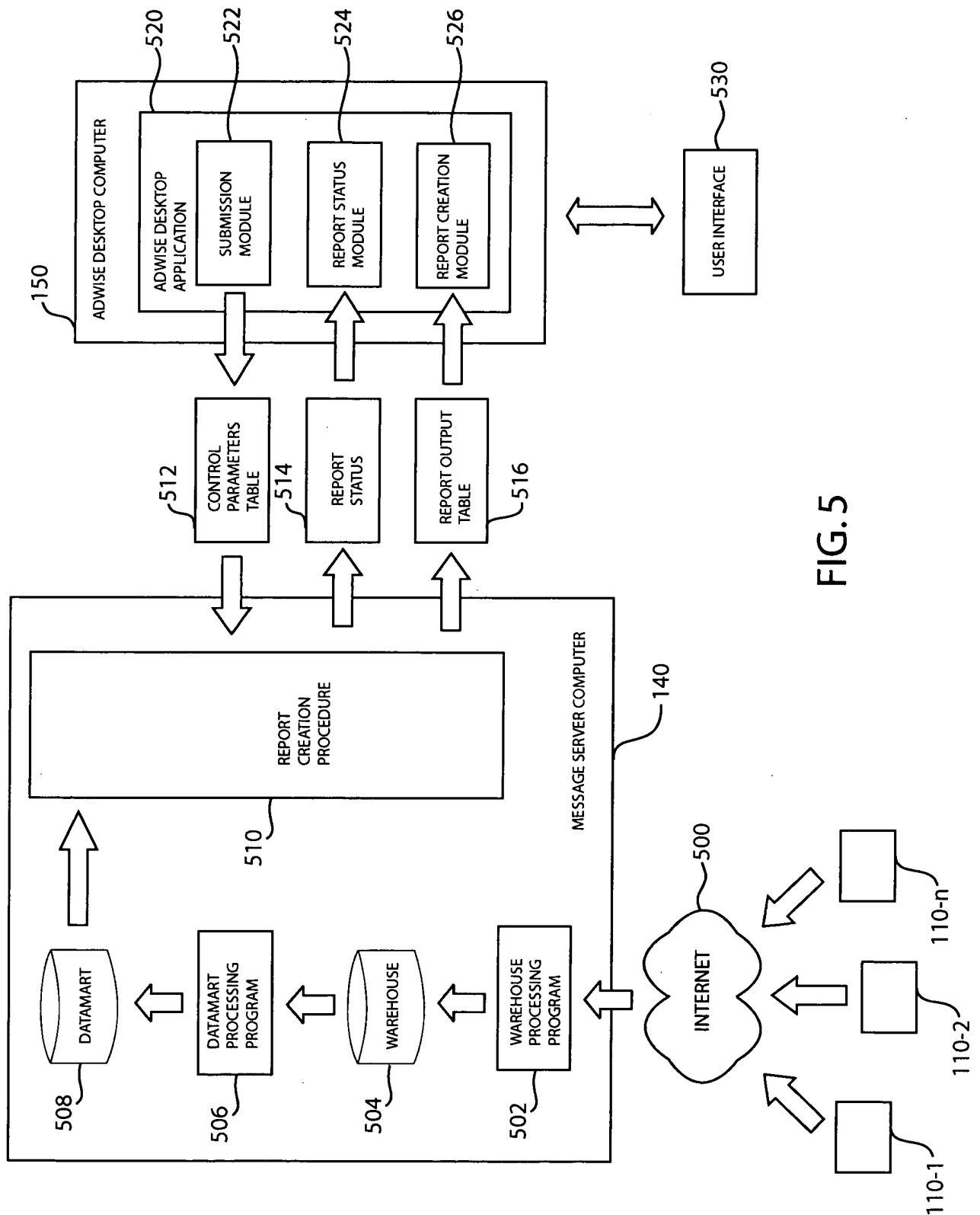


FIG. 5

Kepler - [Form1]  
File Admin View Window Help  
SKIP SAP F100 PR Run Help Admin

Insight Report Submitter | Insight Report Viewer |  
Month [June 2003] | Show Category | Chosen Category: All Categories -> All Domains

Categories/Segments  
All Categories  
All Domains  
Finance/Insurance/Investment  
PersonalAds\_and\_Astology  
Search  
Travel

Domains  
Sorted by: Alphabetical  
G  
g-area.com (All:51,816 US:960 Int:50,856)  
g-area.org (All:22,810 US:423 Int:22,387)  
g-chan.com (All:291 US:165 Int:106)  
g-m-t.com (All:957 US:556 Int:431)  
g-play.ru (All:7,383 US:1,678 Int:5,705)  
g-slash.com (All:4,542 US:1,784 Int:2,758)  
g-vision.net (All:1,833 US:1,433 Int:346)  
g105.com (All:1,875 US:1,651 Int:224)  
g2mil.com (All:877 US:618 Int:259)  
g35driver.com (All:1,201 US:1,071 Int:130)  
g3cb.com (All:905 US:798 Int:107)  
g4v.com (All:11,842 US:12,646 Int:30,023)  
g5.dk (All:2,205 US:784 Int:1,421)  
g7na.com (All:1,319 US:1,223 Int:96)  
g7welcomingcommittee.com (All:1,898 US:913 Int:785)  
ga.gov (All:9,150 US:8,857 Int:333)  
ga.k12.pa.us (All:5,378 US:3,520 Int:1,858)  
ga.net (All:1,528 US:1,291 Int:237)  
gaadvisors.com (All:44 US:44 Int:0)  
gab.com (All:262 US:182 Int:80)  
gabbb.org (All:50 US:48 Int:2)  
gabell.com (All:815 US:717 Int:98)  
gabellmex.com (All:52 US:39 Int:14)  
gabriel.net (All:7,563 US:7,438 Int:125)  
gabrio.com (All:35,385 US:13,327 Int:21,458)  
gabrobin.com (All:165 US:119 Int:47)  
gac.com (All:1,662 US:1,586 Int:76)  
gac.edu (All:2,672 US:1,992 Int:680)  
gad.de (All:20,151 US:1,011 Int:20,050)  
gadepo.com (All:310 US:102 Int:208)

URL/Domain Selector  
Domain: gdc.org URL: http://gdc.org Alias: gdc  
Delete All Select Create Group  
Group Name

Report Parameters  
Report Name: June 2003  
Month: June 2003  
Number of Visits: [Select One]  
Selected Groupings: gdc

Domain Search  
Search Domain: ebay Search Add to URL Domain selector  
DOMAIN URL  
☐ acurebay.com http://acurebay.com  
☐ chesapeakeebay... http://chesapeakeebay.net  
☐ ebay.be http://ebay.be  
☐ ebay.ca http://ebay.ca  
☐ ebay.co.uk http://ebay.co.uk  
☐ ebay.com  
☐ ebay.com  
☐ ebay.com  
☐ ebay.com

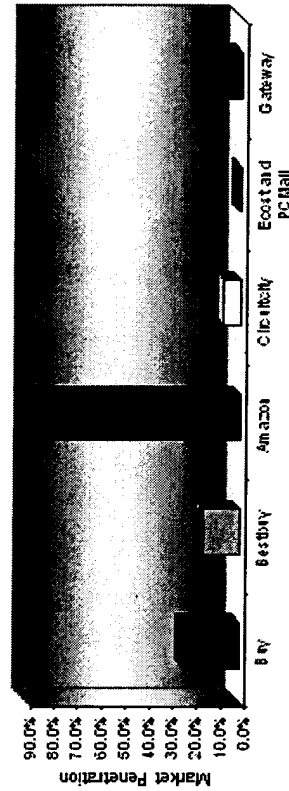
Status  
start | Inbox | Microsoft Out... | Reminder for Random... | Kepler [Form1]  
Database Server: Kepler 8/7/2003 10:36 AM

FIG.6



# User penetration within chosen URL sets

| URL Set          | Unique Users | Market Penetration |
|------------------|--------------|--------------------|
| Buy              | 903,178      | 23.5%              |
| Bestbuy          | 577,347      | 15.0%              |
| Amazon           | 3,312,882    | 86.3%              |
| Circuitcity      | 282,277      | 6.8%               |
| Ecostand PC Mall | 26,913       | 0.7%               |
| Gateway          | 193,286      | 5.0%               |
| Total            | 3,838,979    | 100.0%             |



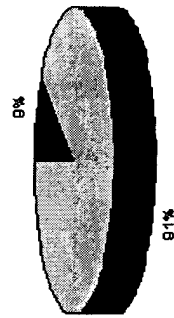
## Analyst Notes:

- Of the users who went to the chosen URL sets, 24% went to Buy
- User penetration will not sum to 100% as the buckets made up by the URL sets are not mutually exclusive

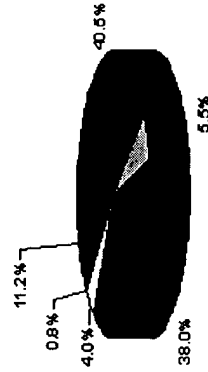
FIG.8

# Traffic for users who visit the chosen URL sets only once during the analysis period

Single vs multiple time visitors to chosen URL sets



■ Only 1 visit to the chosen URL sets  
 □ Two or more visits to the chosen URL sets



| URL Set           | Traffic | % of Total |
|-------------------|---------|------------|
| Buy               | 137,637 | 40.5%      |
| Bestbuy           | 18,814  | 5.5%       |
| Amazon            | 129,011 | 38.0%      |
| Circuitcity       | 13,688  | 4.0%       |
| Exost and PC Mall | 2,611   | 0.8%       |
| Gateway           | 37,938  | 11.2%      |
| Total             | 339,699 | 100.0%     |

■ Buy □ Bestbuy ■ Amazon  
 □ Circuitcity ■ Exost and PC Mall □ Gateway

## Analyst Notes:

- 41% of users who visited the URL sets only one time during the analysis period went to Buy

FIG.9



Cross traffic for users who visit the chosen URL sets 2 or more times during the analysis period

|                  | Buy     | Bestbuy | Amazon    | Circuitcity | Ecost and PCMail | Gateway |
|------------------|---------|---------|-----------|-------------|------------------|---------|
| Buy              | 766,539 | 203,729 | 611,921   | 125,565     | 13,405           | 53,159  |
| Bestbuy          | 203,729 | 558,533 | 381,317   | 146,788     | 9,975            | 45,374  |
| Amazon           | 611,921 | 381,317 | 3,183,671 | 176,594     | 19,166           | 115,058 |
| Circuitcity      | 125,565 | 146,788 | 176,594   | 248,589     | 6,511            | 25,935  |
| Ecost and PCMail | 13,405  | 9,975   | 19,166    | 6,511       | 24,302           | 5,247   |
| Gateway          | 53,159  | 45,374  | 115,058   | 25,935      | 5,247            | 155,347 |

|                  | Buy    | Bestbuy | Amazon | Circuitcity | Ecost and PCMail | Gateway | Average |
|------------------|--------|---------|--------|-------------|------------------|---------|---------|
| Buy              | 100.0% | 26.6%   | 79.9%  | 16.4%       | 1.8%             | 6.9%    | 26.3%   |
| Bestbuy          | 36.5%  | 100.0%  | 68.3%  | 26.3%       | 1.9%             | 8.1%    | 28.2%   |
| Amazon           | 19.2%  | 12.0%   | 100.0% | 5.5%        | 0.6%             | 3.6%    | 8.2%    |
| Circuitcity      | 50.5%  | 59.0%   | 71.0%  | 100.0%      | 2.6%             | 10.4%   | 38.7%   |
| Ecost and PCMail | 55.2%  | 41.0%   | 78.9%  | 26.8%       | 100.0%           | 21.8%   | 44.7%   |
| Gateway          | 34.2%  | 29.2%   | 74.1%  | 16.7%       | 3.4%             | 100.0%  | 31.5%   |
| Average          | 39.1%  | 33.6%   | 74.4%  | 18.3%       | 2.0%             | 10.1%   | 29.6%   |

**Analyst Notes:**

- 26.6% users who went to Buy also went to Bestbuy
- Buy has a 36.5% penetration into Bestbuy
- the average penetration into Buy is 26.3%
- Bestbuy has an average penetration of 33.6% into it's competitors

FIG. 10

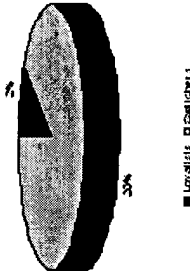
Individual URL set report for Buy.com

| # Visits to the chosen URL sets | Users who only visit the URL Set (Loyalists) |     | Users who visit current URL Set and other URL Sets (Switchers) |     | Users who never visit the URL Set (Competitor Loyalists) |     | Total     |
|---------------------------------|--|-----|--|-----|--|-----|-----------|
|                                 |  | %   |  | %   |  | %   |           |
| 1                               | 137,637                                      | 41% | 0  | 0%  | 202,062  | 59% | 339,699   |
| 2+                              | 79,709                                       | 2%  | 685,630  | 20% | 2,733,741  | 78% | 3,499,280 |

Machines with 1 visit to the chosen URL sets



Machines with 2 or more visit to the chosen URL sets



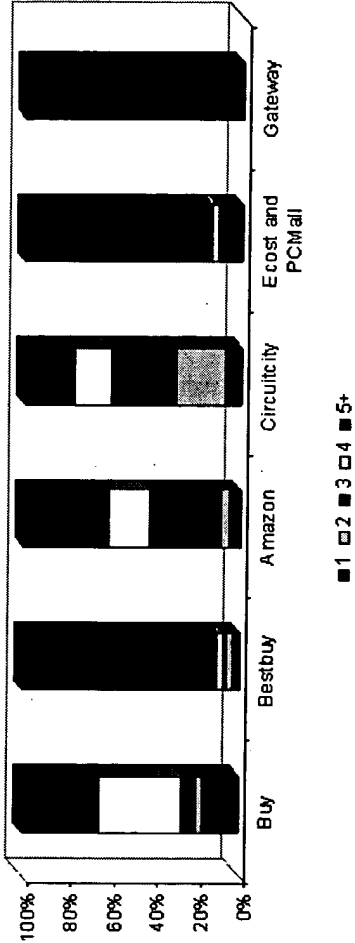
Analyst Notes:

- Of the users with only 1 visit to the chosen URL sets, 59% of them never visited Buy.com
- Of the users with 2 or more visits to the chosen URL sets, 78% of them never visited Buy.com

FIG.11

Frequency of visits to individual URL sets

| Frequency of visits | Buy  | Bestbuy | Amazon | Circuitcity | Ecost and PCMail | Gateway |
|---------------------|------|---------|--------|-------------|------------------|---------|
| 1                   | 15%  | 3%      | 4%     | 5%          | 10%              | 20%     |
| 2                   | 3%   | 3%      | 3%     | 15%         | 1%               | 1%      |
| 3                   | 7%   | 1%      | 25%    | 21%         | 1%               | 1%      |
| 4                   | 35%  | 4%      | 14%    | 12%         | 2%               | 1%      |
| 5+                  | 33%  | 88%     | 29%    | 16%         | 85%              | 77%     |
| Average             | 3.75 | 5.91    | 2.83   | 2.23        | 4.58             | 5.25    |



Analyst Notes:

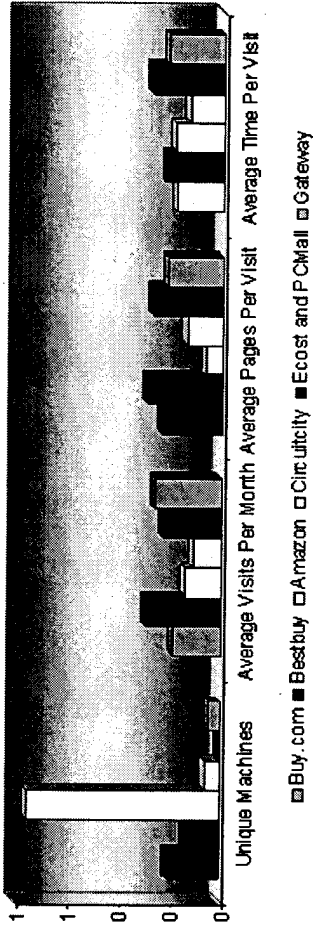
- 15% of the users who went to Buy exactly one time during the analysis period.
- 33% of the users who went to Buy went 5 or more times during the analysis period.

FIG.12

Involvement metrics

| URL Set          | Unique Machines | Average Visits Per Month | Average Pages Per Visit | Average Time Per Visit |
|------------------|-----------------|--------------------------|-------------------------|------------------------|
| Buy.com          | 903,176         | 3.75                     | 3.71                    | 0:16:05                |
| Bestbuy          | 577,347         | 5.91                     | 4.60                    | 0:19:28                |
| Amazon           | 3,312,682       | 2.93                     | 1.05                    | 0:16:32                |
| Circuitcity      | 262,277         | 2.23                     | 2.17                    | 0:11:38                |
| Ecot and PC Mall | 26,913          | 4.58                     | 4.32                    | 0:24:22                |
| Gateway          | 193,285         | 5.25                     | 3.45                    | 0:19:03                |
| Average          | 879,280         | 4.09                     | 3.22                    | 0:17:51                |

Involvement Metrics For Chosen URL Sets

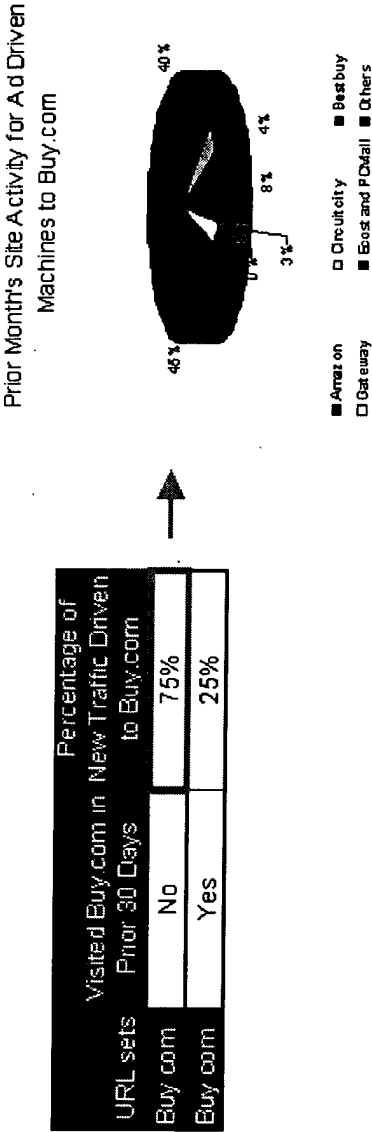


Analyst Notes:

- Visitors to Buy.com visit an average of 3.75 times per month.
- Visitors to Buy.com view an average of 3.71 pages per visit.
- Visitors to Buy.com spend an average of 0:16:05 per visit.

FIG. 13

Advertising summary for Buy.com:  
Gator advertisement impression recipients



Analyst Notes:

- 75% of Gator ad driven users to Buy.com has not been to Buy.com in the prior month.
- Of the Gator ad driven users to Buy.com that has not been to Buy.com in the prior month, 40% has been to Amazon

FIG.14

**Top domains visited by click driven users to Buy.com ranked against the Gator base**

| Domain             | Percent of impression driven visitors to Buy.com | Percent of Gator Base | Index   |
|--------------------|--|-----------------------|---------|
| matchmaker.com     | 2.69%  | 0.82%                 | 326.21% |
| astrology.com      | 3.76%  | 1.96%                 | 192.59% |
| digitalcity.com    | 4.79%  | 2.60%                 | 184.62% |
| travelzoo.com      | 21.87%   | 11.92%                | 183.52% |
| travelocity.com    | 7.64%  | 4.29%                 | 178.00% |
| lycos.com          | 32.95%   | 18.53%                | 177.82% |
| travelnow.com      | 2.31%  | 1.42%                 | 161.98% |
| americasingles.com | 11.30%   | 7.50%                 | 150.66% |
| priceline.com      | 3.59%  | 2.56%                 | 140.21% |
| match.com          | 6.24%  | 4.46%                 | 139.95% |
| askmen.com         | 2.04%  | 1.47%                 | 138.84% |
| earthlink.net      | 5.53%  | 4.00%                 | 138.46% |
| discovery.com      | 3.93%  | 2.94%                 | 133.50% |
| webpower.com       | 3.51%  | 2.64%                 | 132.93% |
| prodigy.net        | 2.86%  | 2.23%                 | 129.27% |
| infospace.com      | 9.34%  | 7.28%                 | 126.35% |
| date.com           | 2.37%  | 2.27%                 | 104.62% |
| amazon.com         | 25.46%   | 25.00%                | 101.83% |
| bestbuy.com        | 2.66%  | 2.94%                 | 91.27%  |
| geocities.com      | 28.86%   | 38.00%                | 75.95%  |

**Analyst Notes:**

- 2.69% of click driven visitors to Buy.com also visit matchmaker.com compared to only 0.82% if the Gator base
- Gator click driven visitors to Buy.com are 3 times more likely to visit matchmaker.com than the Gator base

**FIG. 15**